

## Overview of SAP Hybris Commerce Services Offerings

### We want to make sure you get the very best from your SAP Hybris solution

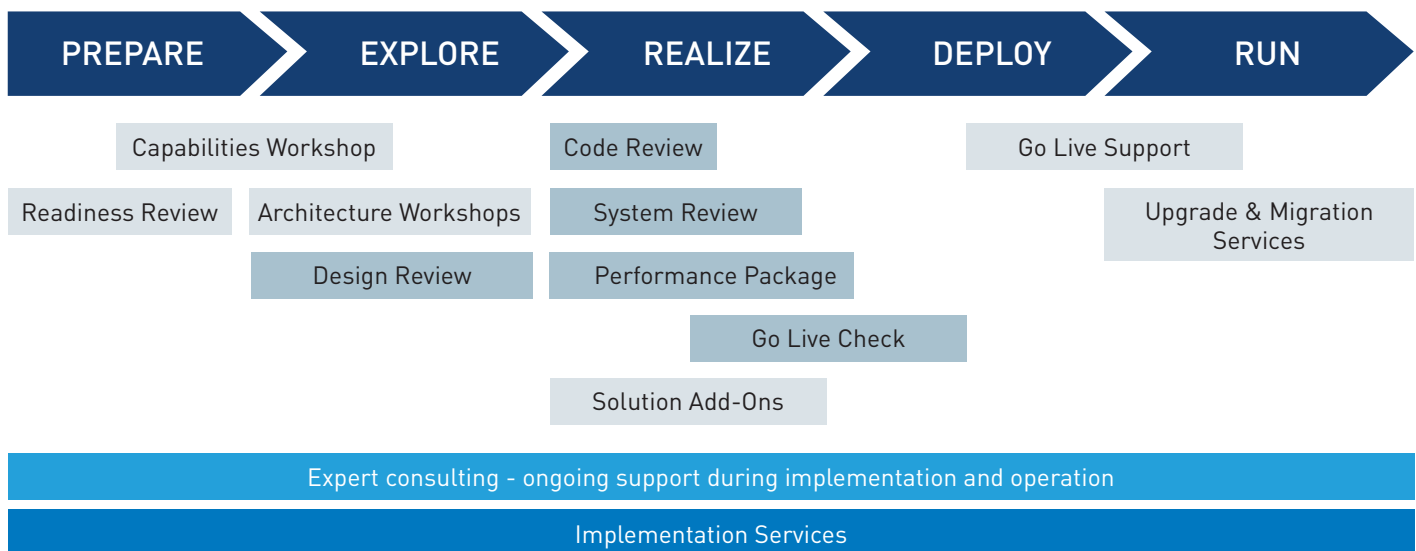
Our Expert Services team helps you achieve a faster time-to-market, increased project quality and a better ROI. We help you develop the best implementation strategy, working closely with product development, SAP implementation teams and our experienced partner ecosystem.

With our range of Services programs and packages, we can help

you manage every phase of the project – from planning to operation – for your peace of mind.

SAP Hybris related services can be implemented individually or in combination depending on customer needs. Collectively they add value to the overall project execution from start to finish to ensure high quality, low risk and best practices implementation.

### Services by Project Phase





## Expert Consulting:

We offer dedicated support from highly experienced professionals throughout the entire implementation and operation of the solution. You will benefit from accelerated knowledge and skills transfer, helping you to create solutions that are manageable, supportable, scalable and optimized.



## Quality Assurance Services:

This set of quality assurance services packages is built to fit any project methodology, and can be dynamically embedded in each project phase. It can also be used by customers regardless of who is priming or running the SAP Hybris engagement, whether it is SAP, a third-party company or even customers themselves.



## Solution Add-ons

The purpose of this service is to add functionality into the customer's project; this comes with a shorter time-to-market and reduced costs by reusing existing and proven functionality and practices.



## Upgrade and Migration Services

An independent upgrade assessment evaluates the benefits and risks of upgrading to the latest version of the Hybris Commerce Suite. The project delivery of the upgrade/migration can follow the assessment.

## In addition, SAP offers the following services to help you make the most of your investment:

- An Assessment Service, which gives you a quick start on implementation projects by using best practices for project preparation, estimation, and scoping.
- Rapid Deployment of SAP Hybris integration with SAP Business Suite enables an efficient integration between Hybris and SAP ERP.
- Implementation of add-on for extended SAP Hybris B2B Commerce, which introduces essential and new features that B2B customers commonly ask for.
- Full End-To-End SAP Hybris implementations

---

For more information, please visit the Expert Services section at

[www.hybris.com](http://www.hybris.com)

---

### About SAP Hybris

SAP Hybris enables businesses to transform how they engage with customers, innovate how they do business, and simplify their technology landscape. With a comprehensive approach to customer engagement and commerce, our solutions unlock opportunities to optimize your customers' experience and transform your business. We help you drive relevant, contextual experiences across all of your customer touch-points in real-time, so that you can create strong differentiation and build competitive advantage in the Digital Economy.

SAP Hybris has helped some of the world's leading organizations transform themselves in response to changing market conditions and customer expectations – delivering exceptional experiences, adding new channels, evolving their business models, and entering new markets. How can we help you?

Explore SAP Hybris solutions today. For more information, visit [www.hybris.com](http://www.hybris.com).

© 2016 SAP SE or an SAP affiliate company. All rights reserved. No part of this publication may be reproduced or transmitted in any form or for any purpose without the express permission of SAP SE or an SAP affiliate company. SAP and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP SE (or an SAP affiliate company) in Germany and other countries. All other product and service names mentioned are the trademarks of their respective companies. Please see <http://www.sap.com/corporate-en/about/legal/copyright/index.html> for additional trademark information and notices.